



Terms & Conditions

Revised March 8, 2023

IMPORTANT! TRAVEL INSURANCE

As flexible as Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge is in relation to future travel, we highly recommend that guests take out comprehensive travel insurance; including “cancel for any reason” (where still available) to ensure any funds lost can be recovered.

Please note that all guests need to read and agree to our [Accommodations and Wilderness Activities Release Agreement \(Waiver\)](#).

Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge is committed to monitoring and amending our approach to travel, providing our guests both strong flexibility and security. This set of terms is replacing any previous release terms & conditions and are applicable from February 2023 on.

The terms and conditions of our partner properties/tour operators and how they are applied remain at the partner's sole discretion.

ALL EXISTING AND NEW BOOKINGS – MAXIMIZING FLEXIBILITY - THESE POLICIES ARE FOR ANY INDIVIDUAL BOOKINGS (including “FIT” BOOKED WITH ANY OF OUR PARTNERS)

In order to give our guests and partners increased comfort, Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge will offer the following revised terms and conditions for all existing bookings and all new bookings for the 2023/2024 season. This policy is necessary due to the unique location of our facility and short notice re-booking would be unlikely.

- Any booking made 30 days to arrival: full payment
- Any booking made 31 days + will now be held: 25% non refundable but transferable deposit.
- If Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge receives a confirmed request for the dates/rooms being held we will require you to either confirm your booking with the 25% deposit payment of the reservation within 5 working days or to release those rooms to the waitlisted booking.
- The full booking amount will be charged 30 days prior to arrival for all confirmed bookings.
- On cancellation of a confirmed reservation Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge will apply the following cancellation policy:



CANCELLATION POLICY

Between Confirmation and 31 days prior to arrival	100% Refund of monies paid, except a 25% non-refundable but transferable deposit for future travel for any package deal within Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge
Between 30 days to arrival	Credit to the value of monies paid for future travel for any package deal within Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge
Cancellation during stay at the Resort	50% credit for any unused nights for future travel for any package deal within Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge

GROUP BOOKINGS

- Any booking made 60 days or less prior to arrival: full payment
- Any booking made 61 days + will require: 25% non refundable - but transferable pay
- Remaining amount to be paid 60 days prior to the event with a refundable damage deposit of \$500 (refund amount will be refunded after inspection of the property)

GROUP CANCELLATION POLICY

Between Confirmation and 60 days prior to arrival	100% Refund of amount paid, except a 25% non-refundable but transferable deposit for future travel for any package deal within Mount Logan Expeditions Inc. o/a Mount Logan EcoLodge
60 days or less prior to arrival	<u>No Refund</u>

Mount Logan Expeditions Inc. O/a Mount Logan EcoLodge reserves the right to amend or withdraw the terms and conditions without prior notice.

MLE/MLL cannot be held responsible for delays caused by Acts of God, strikes, weather, family emergency, aircraft delays or other causes beyond its reasonable control. MLE/MLL/YGA will endeavor to provide all services as shown in the room / Package description, however all activities are subject to weather conditions and may be canceled, postponed or changed at the sole discretion of MLE/MLL. In case of force majeure such as flight cancellations or delays, travel disruptions, weather delays or forces beyond its control MLE/MLL is not liable to refund any monies paid.

We strongly suggest that all of our guests consider the purchase of travel insurance for protection against cancelation penalties.