

TERMS & CONDITIONS

amended in regards to COVID-19

Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures is committed to monitoring and amending our approach to travel, providing our guests both strong flexibility and security.

These set of terms is replacing any previous release terms & conditions and are applicable from July 10, 2020 on. They remain in place until such time as the World Health Organization declares the pandemic over, or restrictions impacting travel from/to and in Canada and the Yukon Territory or the origin countries of the guests are lifted. Once these conditions are removed, any decision still to travel and proceed with the booking at **Mount Logan Lodge & Yukon Guided Adventures** or made under the auspices of these terms and conditions would be replaced by **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** [standard terms and conditions](#).

Our revised terms and conditions below apply to all bookings at **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures**, only. The terms and conditions of our partner properties/tour operators and how they are applied remain at the partner's sole discretion.

ALL EXISTING AND NEW BOOKINGS – MAXIMIZING FLEXIBILITY

In order to give our guests and partners increased comfort, **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** will offer the following revised terms and conditions for all existing bookings and all new bookings for the 2020/21 season:

- Any booking made **61+** days prior to arrival will now be held without deposit payments. We reserve the right to revert to our standard provisional hold policy at our discretion.
- Any booking made **60 to 31** days prior to arrival require a **25%** deposit.
- If **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** receives a confirmed request for the dates/rooms being held we will require you to either confirm your booking with the **25%** deposit payment of the reservation within **3** working days or to release those rooms to the waitlisted booking.
- The full booking amount will be charged **30** days prior to arrival for all confirmed bookings.
- On cancellation of a confirmed reservation **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** will apply the following cancellation policy:



Between Confirmation and 31 days prior to arrival	100% Refund of monies paid, except a \$100 cancellation fee or credit to the value of monies paid for future travel for any package deal within Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures portfolio
Between 30 days to arrival	Credit to the value of monies paid for future travel for any package deal within Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures portfolio
Cancellation during stay at the Resort	50% credit for any unused nights for future travel for any package deal within Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures portfolio

THE ABOVE TERMS:

- Exclude all Groups (6 or more guests) and series bookings unless otherwise negotiated and agreed. Our standard cancellation policy for group reservations apply.
- Relate only to **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** owned and operated accommodation/tours services. **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** will endeavour to work with our partner properties to secure the most flexible terms possible. However, all amendments, reductions, refunds and cancellation policies of partner properties will be determined at the sole and unfettered discretion of the partner properties utilized in any itinerary.

These revised cancellation terms only apply to COVID-19 related reasons for cancellation, these include:

- The government in the guest's country of residence restricts all but essential travel.
- Travel restrictions are imposed on the destination by the guest country of residence.
- The destinations the guest is travelling to are under official government sanctioned lock-down that prohibits guest from traveling.
- The destinations (Canada, Yukon Territory) have no formal lock-down but have closed their border either to international travellers or to travellers from the guest's country of residence.
- International flights are cancelled with no alternative routing available for guest to use to reach the destination.
- The guest has contracted COVID-19 and under treatment or is in quarantine or under medical treatment up to the 30 days prior of travel. **Mount Logan Lodge & Yukon Guided Adventures**



reserves the right to ask for any reasonable evidence, written statements and or documents to support the reasons for cancellation that are given.

- Any reason for cancellation not listed above, **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** [standard cancellation terms and conditions](#) apply.

THINKING ABOUT CANCELLING YOUR EXISTING CONFIRMED BOOKING?

Thinking to cancel a booking based on the current level of uncertainty is understandable but our advice to guests is not to do so. In order to accommodate this recognized Global Force Majeure event and the resulting varying worldwide travel restrictions, we have amended our terms to allow guests to postpone travel up to a year after the original travel date and carry forward **100%** of the **booking's value*** to the future booking. Should a guest elect to cancel the booking then our cancellation policy applies. We are communicating with all affected guests and trade partners to advise them on government restrictions on travel. Given the fluidity of global events, we recommend guests to wait until at least **2 months** prior to travel to make a decision to postpone or continue travel.

*Booking Value

- The booking value carried forward will be calculated as the full funds received on the booking, less any government mandated, regulatory imposed, or non-**Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** owned or operated services, which have not matched our terms.
- At the time of deferment, we will clearly communicate what costs are not recoverable and deducted from the credit that can be used on the future booking.
- We continue to engage with our partners to align with the Covid-19 **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** revised Terms and Conditions.
- Confirmed 2020/21 rates will be honoured for new travel dates in 2021/22.
- Should the future travel be for a booking of a different package, or availability of services means that the costs of the logistics, activities, or accommodation has increased, the traveller will be liable for the difference in costs associated with the new trip.
- Applied Special Offers may not be applicable on the new reservation.



TRAVEL INSURANCE

As flexible as **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** is being in relation to future travel, we highly recommend that guests take out comprehensive travel insurance; including “cancel for any reason” (where still available) to ensure any funds lost can be recovered.

GENERAL

- Excluded, unless otherwise specified, are 3rd party partner properties and their services.
- Terms are valid for FIT travel and exclude all pre-negotiated Group or Series travel.
- Any variations from the above terms and conditions are at **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** discretion and **Mount Logan Expeditions Inc. o/a Mount Logan Lodge & Yukon Guided Adventures** reserves the right to amend or withdraw the terms and conditions without prior notice.

Revised July 10, 2020

